

# GOLDEN VALLEY DMV DURING COVID-19

To provide a safe environment for customers and staff, the Golden Valley Department of Motor Vehicles (DMV) has established additional guidelines and safety measures based on CDC recommendations for safe use of indoor spaces.

## GUIDELINES AND SAFETY MEASURES

- **MAKING APPOINTMENTS:** Appointments are required to enter City Hall for the DMV counter.
  - Appointments can be made online up to two weeks in advance at [www.goldenvalleymn.gov/motorvehiclelicensing](http://www.goldenvalleymn.gov/motorvehiclelicensing).
- **ARRIVING AT CITY HALL:** Upon arrival, please wait in your vehicle until five minutes before appointment time, then come to the door and wait socially distanced from other customers.
- **ENTERING CITY HALL:** Follow all posted instructions, signs, and social distancing floor markers, as well as additional instructions from City staff.
- **LATE ARRIVALS:** Each appointment is set up for the amount of time needed to finish the specific transaction. If you arrive more than five minutes past your appointment time, we will not be able to serve you.
- **PAYMENT:** We accept cash, check, and credit card payments.
- **CONTACTLESS SERVICE:** Since most tab renewals don't require a face-to-face appointment at the DMV counter, customers can continue to use the drop box to the right of the entrance to City Hall. Turnaround time for renewals placed in the drop box is typically three to five days. Instructions for the drop box service can be found at [www.goldenvalleymn.gov/motorvehiclelicensing](http://www.goldenvalleymn.gov/motorvehiclelicensing).

### PUBLIC HEALTH

Customers must follow all public health recommendations issued by the CDC and Minnesota Department of Public Health (MDH).

- Stay home if you don't feel well, if you were exposed to COVID-19 within the last 14 days, or if you are experiencing symptoms such as cough, fever, sore throat, shortness of breath, or congestion.
- Per State mandate, face coverings are required in all public indoor spaces and businesses, including when waiting outside to enter. [The MDH website has guidelines for when to wear a mask.](#)
- Maintain social distancing of 6 feet between people at all times on City Hall grounds. Avoid physical contact with others, wait on social distancing floor markers, and follow all posted instructions.
- Only one person is permitted in public restrooms at a time. If the restroom is full, wait in line outside of the bathroom at least six feet away from others. Customers are encouraged to use a paper towel when touching door handles, toilet handles, and sinks.
- Avoid touching your face with your hands and unnecessary contact with frequently touched surfaces.
- Cough and sneeze with a tissue (or sleeve or elbow, if necessary), throw the dirty tissue away, and immediately wash your hands.
- Wash hands frequently with soap and water (20 seconds or more), or sanitize with an alcohol-based hand sanitizer of at least 60 percent.