



GOLDEN VALLEY POLICE DEPARTMENT

# 2011 ANNUAL REPORT

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## **Mission**

In collaboration with the community we serve, members of the Golden Valley Police Department take pride in delivering timely, impartial and professional police services, while reducing crime through prevention education, community outreach and criminal justice partnerships.

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## **Values**

Valley Values are the things Golden Valley employees do, put into phrases that are easy to remember when anyone asks, or when we wonder what's important. Six core values, called Valley Values, provide the City of Golden Valley and its employees with the well-being of shared meaning and purpose:

Customer Focus

Open Communication

Positive Attitude

Know How

Teamwork

Work/Life Balance

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*Dear Citizens:*

The City of Golden Valley once again saw crime decrease in 2011— down 5.8 percent for serious felonies (Part 1 Crimes) and down 13 percent for less serious crimes. While 2010 had the lowest crime rate in more than a decade, to come in even lower than those historic crime rates is quite satisfying. It speaks to the high level of community crime prevention efforts, continued partnerships with criminal justice agencies, and deployment of staff resources based on crime analysis and intelligence data about criminal activity.

In 2011, the Golden Valley Police Department had its first full year of 911 dispatch services through the City of Edina. This new partnership proved to be operationally seamless, and at the same time it saved the City more than \$100,000 in dispatch costs.

Community outreach was once again a high priority for the department, including the Citizen's Academy, Bike Along, Night to Unite, Neighborhood Watch, Bike Rodeo, Police and Fire in the Parks, Masters Safety Seminar, and The Crime-Free Multi-Housing program.

Our Investigative Unit proved relentless in solving a one-man burglary ring involving more than 60 metro burglaries! Additionally, it worked collaboratively with metro agencies to solve an armed robbery spree by another one-man show.

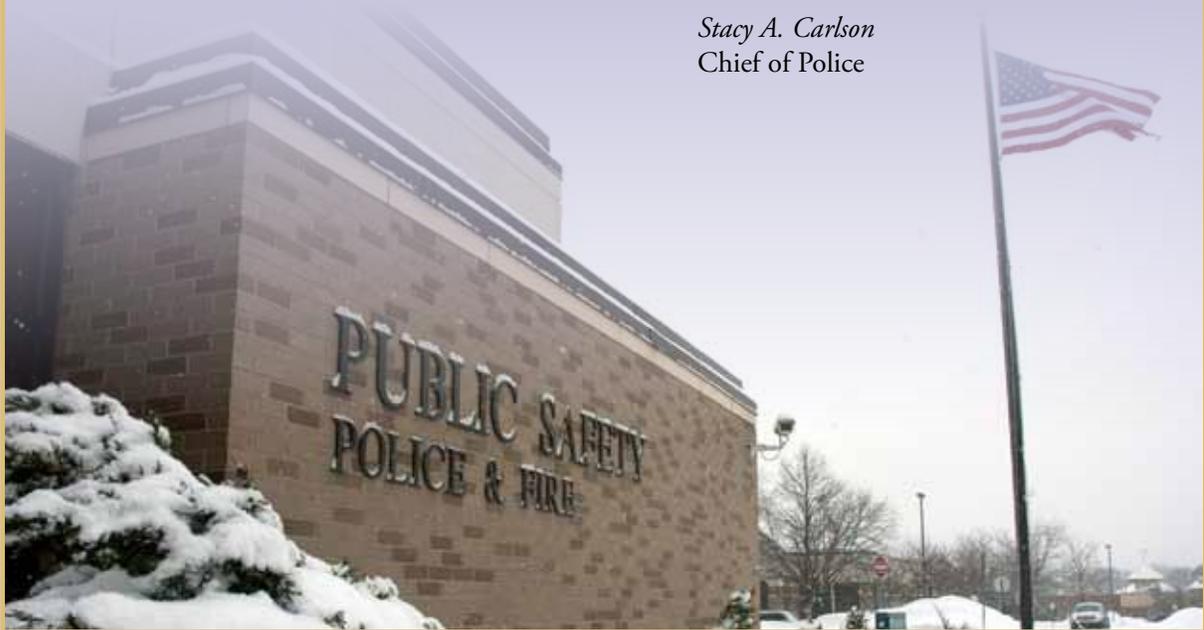
While the high-profile crimes garner attention and media coverage, I would be remiss not to mention the daily diligence done by our support staff in data entry, front desk and phone coverage, Breck traffic control, records management, and countless actions that wrap up and package the work of front-line staff into successful prosecutions and help keep the City safe.

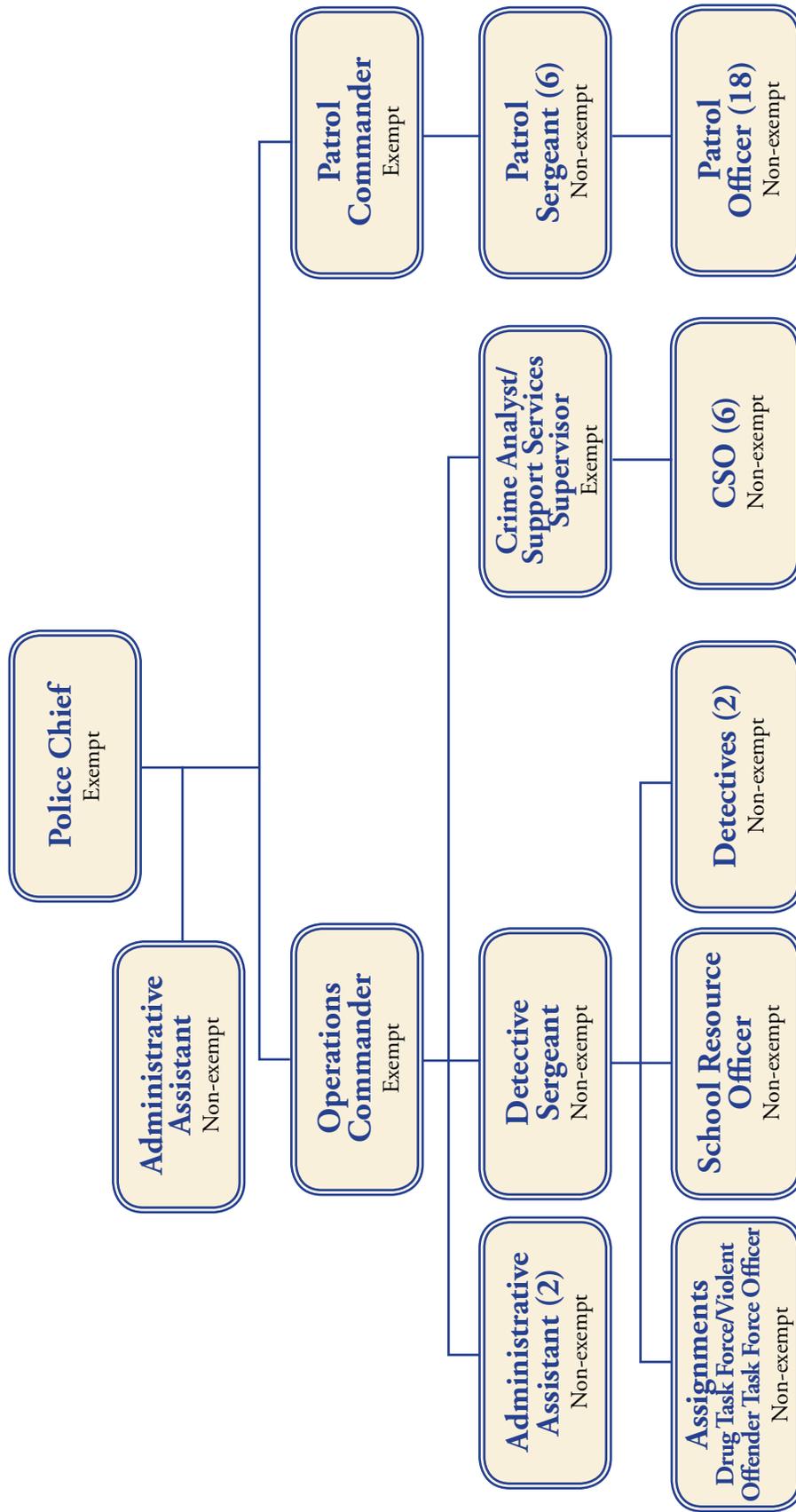
We welcome your participation in our efforts via attendance at one of our public education courses and through continued diligence to crime prevention measures for yourself and your neighbors. Or, simply call or email us with questions or concerns.

It is a privilege to work for and with this great Golden Valley community—thanks for your help during 2011.

Sincerely,

*Stacy A. Carlson*  
Chief of Police





# PROFILE OF POLICE OPERATIONS

The Golden Valley Police Department (GVPD) is comprised of several functions that work together to provide quality customer service, including 911 response, investigations, and crime prevention. The organizational chart on page 2 illustrates how the department is structured.

## Chief of Police

The Chief of Police is responsible for creating an organizational structure most conducive to maximizing resources for effective and excellent delivery of police services to the Golden Valley community. The Chief must also ensure and maintain a work environment for employees that fosters professional growth, career opportunities, and mentoring.

## Patrol Division

The largest function of the department is assigned to the Patrol Division, which is responsible for handling all 911 and non-emergency calls for police service. Officers respond to all reports of crime and possible crime, medical situations, and reports of animals at large or injured.



## Investigations Division

The Investigations Division reviews all police reports of criminal incidents, and the cases are assigned based on solvability and investigator workload capacity. The Investigations Division includes an officer assigned to the Northwest Metro Drug Task Force (a collaborative narcotics investigation group staffed by officers from Golden Valley, Plymouth, Robbinsdale, Crystal, New Hope, Hopkins, and St Louis Park) and an officer assigned to the Hennepin County Violent Offender Task Force. Yet another officer is assigned as a School Resource Officer with the Robbinsdale School District. With the closing of Sandburg Middle School at the end of the 2009 school year, Golden Valley was asked to help staff Robbinsdale Middle School with a half-time employee for the 2011-2012 school year. The assigned employee spends half his work day at Robbinsdale Middle School and the other half working as a School Resource Officer for Independent School District 287, which is temporarily housed in the Sandburg Middle School building for 2011-2012 school year while the school's permanent home in New Hope is built. The salary for this position is reimbursed via contracts with both school districts.



## Crime Prevention Unit

The Crime Prevention Unit coordinates a multitude of community and neighborhood meetings; special events such as Minnesota Night to Unite, the Bike Rodeo, the Public Safety Open House, and Junior Safety Camp; and public education courses offered on a number of safety and crime topics. This unit conducts regular crime analysis and crime mapping and issues crime alerts relating to crime patterns or specific criminal actions. It also conducts home safety checks and inspects child car seats for proper installation. This year the second Citizen's Academy was held for citizens interested in finding out about the work, equipment, training, and procedures of Golden Valley police officers.

## Support Staff

Support staff serves a critical role in daily police operations, handling all data entry of police reports, documents, and statements as well as data practices requests for police reports. Staff members also answer all non-emergency phone calls, assist with calls involving animals, handle walk-up requests in the building lobby, provide fingerprinting requests by appointment, and assist officers with administrative issues. Through an agreement with Breck School, funding for a Community Service Officer is provided in exchange for daily traffic control near the school twice per school day.



# DEPARTMENT PRODUCTIVITY

A call for service includes any police response to a 911 call, a non-emergency call that requires a police response, a traffic stop, any criminal activity spontaneously witnessed by an officer on patrol, any self-initiated officer activity, assistance provided to another agency, any walk-in request at the police station that requires officer involvement, or any incident for which an officer is flagged down for help by an individual. Some factors that can affect the number of calls for service include an increase or decrease in the crime rate, or a public campaign encouraging residents to call 911 when they see something suspicious in the interest of crime prevention.

The number of calls for service in 2011 are listed below (2010 and 2009 are listed for comparison purposes).

2011	2010	2009
17,971	19,166	18,129

Of all the calls for service during 2011 (generated either by a 911 call or self-initiated by an officer), the four most frequent call types were traffic stops, medical emergencies, alarms (residential or business), and suspicious activity/vehicle/person. These were the same most frequent calls for service for 2010 and 2009 as well. Friday was the busiest day of the week for calls for service, followed by Thursday and Tuesday. The top three hours for calls were 4 pm, 9 am, and 1 pm.

# REPORTED CRIME

When looking further into total calls for service, events that are not crimes can be culled to reveal a better understanding of total crime. The figures below represent only the number of actual crimes reported from the total number of calls for service for the year (all misdemeanors, gross misdemeanors, and felonies combined).

2011	2010	2009
2,678	3,162	3,204

# CRIME BY CATEGORY

Crime is categorized by level of seriousness and by the elements of the criminal action. The lowest level of crimes are misdemeanors, the next most serious are gross misdemeanors, and the most serious are felonies. Further, the FBI collects monthly, quarterly, and annually reported crime from cities across the nation for general public safety, crime trending, and comparative purposes. The eight most serious felonies are the crimes of murder, rape, assault, robbery, burglary, theft, arson, and vehicle theft. The FBI calls these "Part 1" crimes. All other less serious crimes are categorized as "Part 2" crimes. The totals for the Part 1 crimes in Golden Valley are listed below, along with a breakout of crimes by category.

## Part 1 Crime Totals

2011	2010	2009
496	527	665



## Part 1 Crime By Category

Aggravated Assault	Arson	Burglary	Rape	Robbery	Theft	Auto Theft
9	2	93 (51 residential, 42 business)	6	5	362 (55 shoplifting, 110 from vehicle, 197 other)	19

## Part 2 Crime Totals

2011	2010	2009
1,479	1,610	1,346

# ARRESTS

During 2011, Golden Valley police officers made 1,197 arrests, a decrease of 15 percent from 2010. Of those arrests, they breakdown by crime level as follows:

Felony	Gross Misdemeanor	Misdemeanor	Petty Misdemeanor
101 arrests	95 arrests	920 arrests	81 arrests

For more than 20 years, Golden Valley has been represented by prosecutors Frank Rondoni and Mark Schneider, of the Chestnut & Cambonne law firm. While officers work hard to develop strong cases and arrests, those are ultimately only as effective as the prosecution that follows. The Golden Valley City Attorneys work diligently to pursue prosecution against suspects in driving and criminal cases and ensure those perpetrating crimes in our community or on our roadways are brought to justice. We are very fortunate to have such a talented and committed legal team working toward the livability and safety interests of Golden Valley.

# RESPONSE TO CALLS

Golden Valley police officers pride themselves on providing a prompt and professional response to calls for service. To that end, the GVPD staffs officers at a level assessed to be appropriate to respond to emergency calls within law enforcement average response time standards. When a 911 call comes into the dispatch center, it is categorized as either a Priority 1, 2, or 3—the priority level is determined by the nature of the crime or actions described in the 911 call. For instance, a car accident with known or possible injuries or a burglary in progress will be categorized as a Priority 1 call—those deemed most in need of an immediate police presence. Other 911 calls with a less serious nature will get coded as a Priority 2 or 3, again depending on the circumstances of the incident. A call describing an individual begging for money would be coded as a Priority 2, while a call to report a barking dog or to report a crime that happened several days ago would be a Priority 3 call. GVPD response times for 2009–2011 are categorized below.

### Priority 1

2011	2010	2009
4 minutes	5 minutes	4 minutes

### Priority 2

2011	2010	2009
7 minutes	6 minutes	7 minutes

### Priority 3

2011	2010	2009
8 minutes*	5 minutes	5 minutes

*\*The Edina dispatch system does not calculate our Priority 3 call times in the same manner as our previous system, thus this figure is an estimate, as it is not possible to compare identically with our older data.*



# TRAFFIC ENFORCEMENT

The GVPD places high value on maintaining the safety of our roads and highways, and strong emphasis on traffic enforcement and driver education is a main component of our Patrol operations. Educating the public about driver and pedestrian safety has proven to save lives. In 2011, Golden Valley officers made **4,146** traffic stops, issued **2,203** traffic citations, gave **2,534** warnings, were involved in **seven** motor vehicle pursuits, and arrested **125** people for DWI (driving while intoxicated).

Of all the traffic citations issued to motorists in 2011 by Golden Valley Police Officers, the top three most frequently cited violations were driving after suspension, driving while intoxicated (DWI), and driving after revocation.

# MEDICAL ASSISTANCE

Golden Valley police officers are trained as first responders so as to provide intermediate medical assistance as part of their regular duties. Absent a full-time Fire Department, most suburbs follow this model in rendering medical assistance to citizens. During 2011, officers assisted **1,487** people in response to a request relating to a medical issue.

# COMMUNITY OUTREACH

Connecting with the community in a wide variety of ways is a high priority for the GVPD. Crime prevention, community meetings, education, and partnerships are part of the foundation of building a strong police/community relationship. The GVPD continually strives to increase collaboration with Golden Valley residents, business owners, and visitors.



## Neighborhood Watch

GVPD employees conduct monthly crime prevention meetings by geographic/neighborhood zones to offer safety tips to residents as well as present the latest crime statistics for the respective zone. Residents are encouraged to form or join a Neighborhood Watch group and work as a large team to keep their home and neighbors' homes safe by being observant and reporting any suspicious activity. These meetings serve as a forum for dialogue relating to public safety, city services, statute/ordinance elements, and resource availability. They also offer residents a chance to meet a number of police officers. In 2011, the GVPD conducted **nine** Neighborhood Watch meetings throughout the city.

## Crime Free Multi-Housing Program

Golden Valley is home to a number of multi-housing units, and the GVPD conducts quarterly meetings with the managers and/or owners of apartment complexes. The purpose of this partnership is to build relationships and offer best practices for rental leases, background screenings, evictions, and nuisance tenants, among other issues. Golden Valley police officers also reach out to youth living in apartment complexes to foster police/youth relationships, encourage school attendance, and reward good school behavior. In 2011 the GVPD held **four** Apartment Manager/Owners group meetings.

## Crime Prevention Training For Businesses

There are numerous businesses in Golden Valley, and the GVPD holds training sessions for business owners and employees on topics such as premises safety, fraud and forgery, and common business crimes, to name a few. In 2011, the GVPD conducted **24** training sessions for area businesses.



## CounterAct

The GVPD pursues positive police/youth interactions through the CounterAct drug abuse prevention program. Officers taught roughly 100 fifth graders at Noble Elementary and Good Shepherd Elementary about the dangers of drug use and dealing with peer pressure to use drugs or alcohol. The six-session program culminates with a graduation ceremony, including skits developed by students depicting scenarios of drug/alcohol use and appropriate resistance techniques.

## Bike Rodeo

The annual Bike Rodeo is a collaborative effort with the cities of New Hope and Crystal. Participants interact with area police officers, receive bike safety tips, and get discounted bike helmet rates. About 350 area youth attended the 2011 event.

## Open House

Each June, the Golden Valley Police and Fire Departments host an Open House and invite the public to tour the building facilities, watch a controlled fire burn, get inside police and fire vehicles, meet police officers and firefighters, and learn of many police and fire operations and programs.

## Ride-Along Program

The GVPD offers the public the opportunity to ride along with a police officer for part of a shift. This can be arranged in advance and provides a first-hand experience about what it is like to be a Golden Valley police officer.

## Bike Patrol & More

Throughout the warmer months, officers pedaled their way through more than a hundred hours of bike patrol, which proved to be successful both from a bicycle safety enforcement standpoint and a youth outreach aspect. Police and Fire personnel coordinated many events in Golden Valley parks and apartment complexes, providing pizza and water relief on hot days courtesy of the Fire Department truck hoses. The connections made with area kids and parents proved to be invaluable in building positive police/youth relationships. For the second consecutive year the GVPD offered a bike-along with two officers that covered many points of interest in the city. About 20 residents participated.



# 2011 POLICE BUDGET

Object	Description	2011 Adopted
<b>Personal Services</b>		
6110	Salaries-Regular Employees	\$2,927,790
6111	Overtime-Regular Employees	143,480
6150	Employee Insurance	436,975
6160	Retirement	260,215
	<b>TOTAL Personal Services</b>	<b>3,768,460</b>
<b>Supplies and Services</b>		
6320	Operating Supplies	41,800
6324	Clothing	30,500
6327	Range Supplies	11,700
6340	Professional Services	154,000
6341	Dispatch Services	306,635
6343	Telephone	15,000
6344	Use of Personal Auto	9,045
6371	Electric Service	----
6382	Contractual Maintenance	20,500
6390	Rentals	12,150
6411	Conferences and Schools	31,000
6413	Dues and Subscriptions	2,560
6440	Other Contractual Services	72,200
	<b>TOTAL Supplies and Services</b>	<b>707,090</b>
<b>Vehicle Maintenance</b>		
7401	Maintenance Charges-Labor	95,000
7402	Maintenance Charges-Parts	33,000
7403	Motor Fuels	91,770
	<b>TOTAL Vehicle Maintenance Charges</b>	<b>219,770</b>
	<b>TOTALS</b>	<b>\$4,695,320</b>



# 2011 GOLDEN VALLEY POLICE STAFFING

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## **Administration**

Chief Stacy Carlson  
Patrol Commander Nate Gove  
Operations Commander Mike Meehan

## **Administrative Assistants**

Stacie Budig  
Amanda Johnson  
Nancy Stebe

## **Community Service Officers (CSO)**

Steven Blaha  
Dana Bokusky  
Shawn Eberle  
Phil Ozmun  
Scott Peterson  
Andrew Zappa

## **Crime Analyst and Support Services Supervisor**

Joanne Paul

## **Police Detectives**

Detective Sergeant Dennis Arons  
Detective Laura Gould  
Detective Mario Hernandez  
Detective Dave Larson

## **Police Officers**

Officer Matt Boelter  
Officer Tom Buffie  
Officer Lance Evans  
Officer Dan Feldman  
Officer Scott Goebel  
Officer Kristin Hoefling  
Officer Dave Kuhnly  
Officer Randy Mahlen  
Officer Ryan Matthew  
Officer Dan Pacholke  
Officer Jennifer Sleavin  
Officer Terry Sleavin  
Officer Christine Sloat  
Officer David Staaf  
Officer Kyle Toavs  
Officer Dan Wilcox  
Officer Rob Zarrett

## **Police Sergeants**

Sergeant Dave Born  
Sergeant Jeff Johnson  
Sergeant Steve Johnson  
Sergeant Mark Persons  
Sergeant Jim Roberts  
Sergeant Jason Sturgis

## **Police Reserve Officers**

Kyle Anderson  
Joe Gibbs  
LeAnn Hrcir  
David Killeen  
Michael Lau  
Trent Prince  
Shawn Rydell  
Brad Soderling  
Andrew Zappa

## **Resignations**

Andrew Jelle, Community Service Officer  
Charley Roemhild, Community Service Officer  
Mike Smith, Community Service Officer

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## OVERSIGHT BOARDS

### **Civil Service Commission**

The Golden Valley Police Department uses a Civil Service structure for specific positions relating to personnel. A three-member Civil Service Commission meets periodically to discuss and review requests for approval relating to a variety of personnel issues, including hiring processes, promotional processes, and other police human resource issues.

Gloria Kumagai  
Ben Peterson  
Marshall Tanick

### **Crime Prevention Fund**

The Crime Prevention Fund, which is managed by a nine-member board of directors, establishes and oversees a reward fund for specific Golden Valley crimes. It also funds a number of community crime prevention and outreach initiatives via a budget funded by public and corporate donations.

Nancy Azzam	Rhonda Hammons
Harriet Betzold	Paul Haun
Betty Crews	Jennifer Moreen
Mark Friederichs	Judy Mustard
Georgia Goodwin	Ralph Schulz



## SPECIAL THANKS

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The Golden Valley Police Department would like to thank the residents and business owners of Golden Valley for being partners in ensuring the public safety of Golden Valley. Our thanks and appreciation also go to the many private and corporate donors of our community initiatives, and to the countless volunteers who donate the gift of time to the City of Golden Valley. Lastly, thanks to the Hennepin County Sheriff's Office for crime lab and patrol services, the Minnesota State Patrol, and the Minneapolis, St Louis Park, Edina, Plymouth, Robbinsdale, Crystal, and New Hope Police Departments for assistance throughout the year.