

# COMMERCIAL UTILITY RATE CHANGES



In November 2024, the City Council approved the following monthly rates, effective April 1, 2025.

**Water Rates** increased from \$7.46 to \$7.83 per month per 1,000 gallons, with a minimum charge of \$24.15 per month for a meter size one inch or smaller for the first 1,000 gallons.

The City of Golden Valley purchases water from the City of Minneapolis as part of the Golden Valley-Crystal-New Hope Joint Water Commission. The distribution system is maintained by the City and Joint Water Commission.

**Sewer Rates** increased from \$6.47 to \$6.66 per 1,000 gallons of water usage. This includes the increase from the Metropolitan Council Environmental Services and planned infrastructure improvements. There is a minimum charge of \$15.38 per month for a meter size one inch or smaller.

**Irrigation Accounts** are billed monthly (April–November), with a minimum charge of \$24.15 for the first 1,000 gallons. For usage over 1,000 gallons, the charge is \$7.68 per 1,000 gallons.

**Storm Drainage Rates** increased from \$29 to \$30 per acre of property; the rate is then multiplied based on land use type. This covers the cost for water quality ponds, storm drainage, street cleaning, projects included in the City's surface water management plan, and improvements made to the city system that coincide with the pavement management program.

**Street Light Rates** increased from \$4.66 to \$4.80 per month for ornamental lights and from \$3.21 to \$3.31 per month for overhead lights. This increase pays for one-half of the maintenance for the city-wide street light system that includes Xcel costs. Some commercial lighting districts may be billed differently.

**State Testing Fees** remains at \$.81 per month. This fee is set by the Minnesota Department of Health and sent to them as a pass-through. This fee applies to water and irrigation meters.

**Questions?** Call 763-593-8016, Mon–Fri, 8 am–4:30 pm.

## PAYMENT OPTIONS (due the 25th of the month)

The City of Golden Valley does not accept payments over the phone for utility bills. Payments not received by the due date are subject to a 5 percent late charge.

### Electronic

**Online:** Go to [www.invoicecloud.com/goldenvalleymn](http://www.invoicecloud.com/goldenvalleymn) to pay now or register your account. All the following items can be done online.

**By Credit Card** allows you to set up recurring scheduled payments, a one-time payment, or a fixed payment amount on or before the due date.



**Online Bank Payment** is when you ask your financial institution to make your utility bill payment to the City. The bank then mails the City a check, so remember to allow for standard postal service delivery when scheduling your online bank payment. Please ask the bank to include your account number and customer number on the memo line.

### Mail

**Mail:** If sending your payment by mail, please allow for standard postal service delivery time. Payments will be posted to your account when received.

### In Person

You may pay in person by check or cash during City Hall business hours (M–F, 8 am–4:30 pm). Please note masks may be required to visit City Hall.

**Drop Box:** Put your payment in an envelope and leave it in the Drop Box to the right of the City Hall entrance. Drop Box payments are credited to your account the next business day.

**Go Paperless** to save stamps and keep your bills electronically.

## ONLINE *EyeOnWater* TOOL

A new online tool, *EyeOnWater*, is now available to help you conserve water.

*EyeOnWater* uses consumption graphs to help customers view and understand their water usage throughout their billing cycle.

It also allows customers to track usage and establish alerts to detect high usage caused by a leaky toilet, sprinkler system, or something similar.

Due to an upgrade, this software became available recently, so readings prior to 2021 are not available.

*EyeOnWater* can be accessed online or via a mobile app. For best results online, use the browsers Google Chrome, Firefox, Microsoft Edge, or Safari.

### Signing Up

1. Visit [eyeonwater.com/signup](http://eyeonwater.com/signup).
2. Enter your service Postal Code and your eight-digit utility bill customer number, which will be your *EyeOnWater* account number.
3. Enter your email and create a password.

Learn more at [www.goldenvalleymn.gov/Utility-Billing](http://www.goldenvalleymn.gov/Utility-Billing).



This document is available in alternate formats upon a 72-hour request. Please call 763-593-8006 (TTY: 763-593-3968) to make a request. Examples of alternate formats may include large print, electronic, Braille, audiocassette, etc.

