

Countywide Resources

COVID-19

HENNEPIN COUNTY SERVICES DURING COVID19

612-348-3000 8 a.m. – 8 p.m., 7 days a week

Help with clothing, financial assistance, grocery and household supplies, medical care and equipment, medication, and other County services.



COVID-19 Health Hotline

MINNESOTA DEPARTMENT OF HEALTH

651-201-3920 or 1-800-657-3903

7 a.m. - 7 p.m. Interpreters available

www.health.state.mn.us/diseases/coronavirus

Computers and Internet

XFINITY WIFI HOTSPOTS

www.xfinity.com/wifi

• Map of free Xfinity WiFi hotspots across the country, available to all. Once at a hotspot, select the “xfinitywifi” network name, open your internet browser. If you are asked to pay, you are most likely logged onto a residential hotspot, which is not part of COVID-19 open access.

COMCAST INTERNET ESSENTIALS

1-855-846-8376

www.internetessentials.com

• New customers may apply by May 13 for 60 days of free internet.

MINNESOTA AFTERSCHOOL ADVANCE

763-202-9012

www.mnafterschool.org

• Discounted Chromebooks for Students K-12.

MINNESOTA COMPUTERS FOR SCHOOL

www.mncfs.org

PCS FOR PEOPLE

651-354-2552 (long wait times)

www.pcsforpeople.org

Emergency Needs

COMMUNITY ACTION PARTNERSHIP OF HENNEPIN COUNTY

952-933-9639

www.caphennepin.org

• Energy and water assistance • Housing • Health • Food • Financial counseling, and more.

Energy Assistance

ENERGY ASSISTANCE PROGRAM

952-930-3541

www.caphennepin.org/services/energy-assistance

• Financial help with utility bill payments from the State of Minnesota and Community Action Partnership. Income limits apply. Deadline to apply extended through June.

XCEL ENERGY

952-930-3541

• Will suspend service disconnections and waive late fees indefinitely when associated with COVID-19.

CENTERPOINT ENERGY

1-800-245-2377

• Working with customers during COVID-19.

Food

MINNESOTA FOOD HELPLINE

1-888-711-1151 Multilingual assistance

Mon. - Fri., 10 a.m. - 5 p.m.

VEAP

952-888-9616 x-147 Food pantry appointment line

www.veap.org

Health Insurance

MNSURE

1-855-366-7873

Housing

HOME LINE

612-728-5767

Para Español, llame al 612-255-8870

Af- Soomaali wac 612-255-8860

Hais lus Hmoob, Hu 612-255-7104

www.homelinemn.org

• Free, confidential legal advice for renters.

HOUSINGLINK

612-522-2500

www.housinglink.org

• COVID-19 resources for renters.

MINNESOTA HOUSING

www.mnhousing.gov

• Short-term rental assistance.

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Human Services

UNITED WAY MINNESOTA 2-1-1

Call 2-2-1 or text MNCOVID to 898-211

COVID-19 resource hotline: 1-866-211-9966

www.211unitedway.org

- Connect directly to services that can help.

Legal

MID-MINNESOTA LEGAL AID

612-334-5970

www.mylegalaid.org

- Legal help for underrepresented Minnesotans.

Mental Health

HENNEPIN COUNTY MOBILE CRISIS TEAM

Adults 18 and over: 612-596-1223

Children 17 and under: 612-348-2233

- The Cope mobile crisis teams can come to where you are. The teams respond to anyone in the county who needs an urgent response.

MINNESOTA WARMLINE/NAMI

651-288-0400 or text "support" to 85511

- For in-the-moment counseling from National Alliance on Mental Illness (NAMI).

Every day 8 a.m. - midnight

WWW.WALKIN.ORG

- Free, anonymous drop-in therapy via Family Tree/Neighborhood House.

CRISIS TEXT LINE

Text "MN" to 741741

VETERAN SUICIDE PREVENTION HOTLINE

800-273-8255, press 1

- 24-hour hotline for veterans in crisis and their families/friends.

Parenting in Crisis

GREATER MINNEAPOLIS CRISIS NURSERY HELPLINE

763-591-0100

- Resource referrals, parenting support, and crisis de-escalation.

HUGS (HELPING US GROW)

763-504-4983

www.helpingusgrow.org

- Diaper Bank partner, community resources, parenting.

Safety

CORNERSTONE DOMESTIC VIOLENCE SUPPORT

1-866-223-1111 or text 612-399-9995

NATIONAL DOMESTIC VIOLENCE HOTLINE

1-800-799-SAFE (7233)

CASA DE ESPERANZA

651-772-1611

- 24-hour bilingual domestic violence helpline.

MINNESOTA DISCRIMINATION HELPLINE

1-833-454-0148

Staffed Mon. - Fri., 8 a.m. - 4:30 p.m.

- Call to report hate crimes against Asian Americans.

Senior Needs

SENIOR LINKAGE LINE

1-800-333-2433

- Housing and long-term care options • Medicare counseling
- Transportation • Grocery and prescription drug delivery, and more.

HELP AT YOUR DOOR

651-642-1892

www.helpatyourdoor.org

- Grocery assistance • In-home tasks and chores
- Transportation services

Taxes

- Filing deadline extended to July 15, 2020.

MINNESOTA DEPARTMENT OF REVENUE

651-296-3781

www.revenue.state.mn.us/free-electronic-filing

- Free electronic tax filing

FEDERAL

www.irs.gov/freefile

VIRTUAL TAX PREP

Prepare + Prosper

651-287-0187

prepareandprosper.org

Unemployment

MINNESOTA UNEMPLOYMENT INSURANCE

651-296-3644 (long wait times)

Press 1 to request an interpreter.

www.uimn.org